

## Stakeholders

Hu Lian adheres to the principle of honest business practices and is committed to establishing transparent and effective communication channels with all stakeholders, respecting and safeguarding their legitimate rights and interests, and responding to stakeholders' concerns in a timely manner as part of our efforts to fulfill our corporate social responsibility.

### Communication channels and main concerns of stakeholders

Object	Communication practices	Main issues of concern	contact person
<b>Government/ competent authority</b>	<ul style="list-style-type: none"> <li>● The official website has a dedicated area for stakeholders and communication channels</li> <li>● Public Information Observatory/Financial Report/Annual Report/ Official Website Disclosure</li> <li>● Cooperate with the government/competent authorities in promoting various matters and participate in the evaluation of competent authorities</li> </ul>	<ul style="list-style-type: none"> <li>● Operational Performance / Sustainable Supply Chain (Environmental Protection &amp; Occupational Safety &amp; Human Rights) / Occupational Health and Safety / Talent Development / Innovation and R&amp;D / Information Security / Energy Conservation and Carbon Reduction / Labor-Management Communication</li> </ul>	<ul style="list-style-type: none"> <li>● Susan Pan, Deputy General Manager of the Sustainability Department</li> <li>● <a href="mailto:ESG@hulane.com.tw">ESG@hulane.com.tw</a></li> </ul>
<b>staff</b>	<ul style="list-style-type: none"> <li>● Each factory holds regular labor-management meetings</li> </ul>	<ul style="list-style-type: none"> <li>● Sustainable Supply Chain (Environmental</li> </ul>	<ul style="list-style-type: none"> <li>● Susan Pan, Deputy General Manager of the Sustainability</li> </ul>

	<ul style="list-style-type: none"> <li>● Each factory holds welfare committee meetings regularly</li> <li>● Each factory sets up a general manager mailbox</li> <li>● Each factory sets up a bulletin board and an online bulletin board</li> <li>● Employee satisfaction survey of each factory</li> <li>● Exclusive information website for employees of each factory</li> </ul>	<p>Protection &amp; Occupational Safety &amp; Human Rights) / Operational Performance / Occupational Health and Safety / Customer Relationships / Innovation and R&amp;D</p>	<p>Department</p> <ul style="list-style-type: none"> <li>● <a href="mailto:ESG@hulane.com.tw">ESG@hulane.com.tw</a></li> </ul>
<b>client</b>	<ul style="list-style-type: none"> <li>● Customer complaint and feedback mechanisms for each factory</li> <li>● Regular communication and discussion meetings between factories</li> <li>● On-site audit discussions at each factory</li> <li>● Customer satisfaction survey of each factory</li> <li>● Online service platforms for each factory</li> </ul>	<ul style="list-style-type: none"> <li>● Innovation and R&amp;D / Customer Relationships / Information Security / Operational Performance / Sustainable Supply Chain (Environmental Protection &amp; Occupational Safety &amp; Human Rights)</li> </ul>	<ul style="list-style-type: none"> <li>● Susan Pan, Deputy General Manager of the Sustainability Department</li> <li>● <a href="mailto:ESG@hulane.com.tw">ESG@hulane.com.tw</a></li> </ul>
<b>investor</b>	<ul style="list-style-type: none"> <li>● Shareholders' Meeting</li> </ul>	<ul style="list-style-type: none"> <li>● Operational Performance /</li> </ul>	<ul style="list-style-type: none"> <li>● Susan Pan, Deputy General</li> </ul>

	<ul style="list-style-type: none"> <li>● Briefing sessions for domestic and foreign legal entities</li> <li>● Seminar for domestic and overseas investment institutions</li> <li>● Annual report information, financial reports</li> <li>● Company website</li> <li>● Corporate Social Responsibility Report</li> </ul>	<p>Customer Relationships / Sustainable Supply Chain (Environmental Protection &amp; Occupational Safety &amp; Human Rights) / Innovation &amp; R&amp;D / Raw Materials Management / Information Security</p>	<p>Manager of the Sustainability Department</p> <ul style="list-style-type: none"> <li>● <a href="mailto:ESG@hulane.com.tw">ESG@hulane.com.tw</a></li> </ul>
<p><b>supplier</b></p>	<ul style="list-style-type: none"> <li>● Review reports and meetings of each factory</li> <li>● Knowledge and technology exchange among factories</li> <li>● Supplier management of each factory/ irregular interviews</li> <li>● Annual evaluation of suppliers</li> </ul>	<ul style="list-style-type: none"> <li>● Sustainable supply chain (environmental protection , occupational safety , and human rights) / operational performance / customer relations / innovation and R&amp;D / raw material management / information security / trade secret protection and transaction security</li> </ul>	<ul style="list-style-type: none"> <li>● Susan Pan, Deputy General Manager of the Sustainability Department</li> <li>● <a href="mailto:ESG@hulane.com.tw">ESG@hulane.com.tw</a></li> </ul>

## Stakeholder Contact Information

If you have any questions about Hu Lian Precision or wish to report any illegal activities, please contact the following service windows. Thank you!

- **Group Independent Unit Audit Office: Manager William Chang**

address: [No. 1, Lane 342, Fude 1st Road, Xizhi District, New Taipei City 221](#)

Email : [audit@hulane.com.tw](mailto:audit@hulane.com.tw)

Telephone: [+886-02-2692-6626](tel:+886-02-2692-6626)

Survey Feedback: [Hulane Whistleblowing Platform](#)

(URL: <https://pse.is/8pq58>)

- **Independent Director Whistleblowing Contact**

Independent Director: Mr. Hsueh-Chih Chang

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